

From: FrontierNet Security & Abuse <abuse@frontiernet.net>
To: webmaster <webmaster@POLONEWS.COM>
Subject: Re: ADDENUM
Message-ID: <20070222183610.GA28197@isis01.roc.ny.frontiernet.net>
References: <1956.216.239.77.145.1172082546.squirrel@clubequestre.com>
Mime-Version: 1.0
Content-Type: text/plain; charset=us-ascii
Content-Disposition: inline
In-Reply-To: <1956.216.239.77.145.1172082546.squirrel@clubequestre.com>
User-Agent: Mutt/1.5.9i

on Wed, Feb 21, 2007 at 01:29:06PM -0500, webmaster wrote:

> On the 23 of janvier 2007 we sent in an abuse on behalf of one of our own
> clients who was apparently being harassed by one of your clients, claiming
> that your client posted questional material on our website did in fact
> violate our terms of service by posting hateful and harrasing remarks on
> an internactive part of our server.

I apologize, for whatever reason I have no record of the original complaint.

> We have to agree with our client that the user of IP number 74.32.76.245
> is in very clear violation of our Terms of Service.

After reviewing the attached logfile I would have to agree.

> In accordance with your own Code of Conduct, the user of IP #74.32.76.245
> should be terminated or reprimanded in some viable way. I think if you can
> confirm this with us, it would placate our client, and we can all go back
> to work.

The customer will be notified that such actions are unacceptable and place their continued service through us in jeopardy. If there are any further incidents please inform us immediatly and reference Incident Number: 75943.

If your client does wish to persue this legally please be aware that we cannot release any customer information without a signed subpoena, which must be processed through our legal department. I can provide contact information if you wish to persue that course of action.

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Thank You,

**FrontierNet Security & Abuse
security@frontiernet.net
abuse@frontiernet.net**